



BANK HOLDS ON YOUR ONBOARD ACCOUNT

If credit/debit card method of payment is selected, the total amount of charges incurred by those authorized will be billed to the credit/debit card provided. Once onboard, credit/debit card spending will be authorized with your issuing bank and balance holds may be taken up to the amount of purchases; some banks may hold this for up to 30 days and this will reduce the amount of funds available on your credit/debit card account. The cardholder is responsible for amended charges discovered after the authorized guest(s) disembarks the vessel. Account owners have access to view a current statement of charges via the Sail & Sign Kiosk, Interactive TV System (IATV), or by requesting a printed copy at the Guest Services Desk.

By agreeing to the set-up requirements of your cash-based Sail and Sign account, you acknowledge that, unless specifically requested, you will not receive on the last day of the cruise a refund of any cash overage in your account that is AUD 5.00 or less. Of course, if you wish to receive a refund of the cash overage amount of AUD5.00 or less, you can retrieve it directly or submit an email to SSRefunds@carnival.com. While on board, guests may cash out at any time via our conveniently located Sail & Sign Kiosks. Cash refunds, not collected onboard, will be paid out to the account owner via check payable in Australian dollars. Mailed cash refunds are subject to a shipping and handling fee of AUD 3.00, which will be automatically deducted from the refund due; net payments will be processed no later than 30 days of settlement and mailed to the address of record provided at the time of booking.

Read more at <https://www.carnival.com/au-legal-notice/ticket-contract.aspx#BPhwDi8Z9R0StAvM.99>