



CARNIVAL INTERNATIONAL ALL YOU NEED TO KNOW

From January 1st 2016, your local Carnival team will be supporting all 25 Carnival Cruise Line ships.

These fun-packed ships sail to the Caribbean, Mexico, Europe and Alaska and will be available to book in Australian Dollars!

HOW TO BOOK:

- Go to GoCCL.com.au and click on 'Carnival International Cruises'.
- Pay by major credit and debits cards only, we do not charge service fees.

Palma de Mallorca, Spain



Puerto Vallarta, Mexico



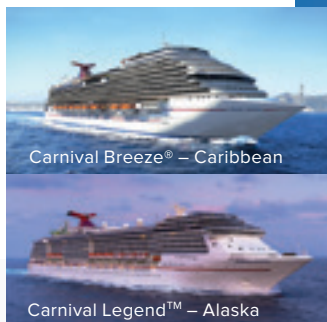
Gran Cayman Cayman Islands



Dog Sleds



MEET CARNIVAL'S INTERNATIONAL FLEET



Carnival Vista™
Carnival Dream®
Carnival Breeze®
Carnival Victory®
Carnival Miracle®
Carnival Magic®

Carnival Sunshine™
Carnival Liberty®
Carnival Freedom®
Carnival Pride®
Carnival Glory®
Carnival Conquest®

Carnival Splendor®
Carnival Sensation®
Carnival Valor®
Carnival Triumph®
Carnival Elation®
Carnival Fantasy®

Carnival Imagination®
Carnival Ecstasy®
Carnival Fascination®
Carnival Paradise®
Carnival Legend®
Carnival Inspiration®



EUROPE

Just when you thought taking a cruise through the sparkling blue waters of the Mediterranean Sea was out of reach, Carnival Vista™ arrives to take you to some of the most amazing places in Europe.

Few places in the world pack in as much culture per square metre as Europe does. A European cruise is like sailing through time, with your ship calling at 19 historic ports throughout the Mediterranean including Italy, Spain, Greece. But this is no museum — the cities you visit are still living, breathing hotbeds of culture. Experience the daily bustle of European city life as you traverse streets that mark their age in centuries.

MEXICO

Experience a whole enchilada's worth of rich culture and fun on a cruise to Mexico — each port has a different local flavour.

Whether your cruising style is west-coast Riviera with its Pacific charm, east-coast Caribbean and its island mojo, or perhaps Baja and its out-of-this-world coastal scenery, a cruise to Mexico is guaranteed to take your holiday from siesta to fiesta.



THE CARIBBEAN

We don't have proof, but evidence suggests that the Caribbean was made for cruising. And with more than 5,000 islands and cays, there's a lot of paradise to see!

A Carnival cruise to the Caribbean takes you to some of the region's most storied isles, each ringed by rainbow-hued coral gardens. Whether you're snorkelling crystal-clear waters, strolling pearly white-sand beaches, exploring luscious rainforests, or unearthing gems at local seaside villages — every island is your oyster, brimming with exotic treasures, just waiting to be discovered.



ALASKA

If you're looking for a cruise vacation that's a little bit out of the way and a little bit out of the ordinary, make an Alaska cruise your first choice.

Grab your jumper and get up here because Alaska is a natural wonder through and through, and the coastal panhandle region Carnival sails to is perhaps the most stunning. On an Alaskan cruise you'll find not only quaint towns and scenic harbour vistas, but also the best of nature — including fjords, wildlife and mountains galore. "Oh, mother nature... now you're just showing off."



What is happening on 1 January?

From 1 January 2016, Australian travel agents will be able to book Carnival international product directly with Carnival Cruise Line in Australian Dollars (AUD).

If you have bookings made prior to 1 January 2016 through Travel the World, please contact them for any requirements for your existing bookings.

What fares can be booked in AUD from January 1?

From 1 January 2016, there will be a number of AUD fares to choose from:

Fun Select - IAF

Fun Select fares allow your guests to select the cabin of their choice, and they will also be eligible (subject to availability) for a free upgrade of up to 2 categories within their room category (e.g. inside to inside, balcony to balcony)

Value Select - IAE

Value Select fares allow your guests to select the cabin of their choice at a great value.

Super Saver - IAV

Super Saver fares offer great value to your guests, allowing them to book a guarantee cabin in the category of their choice.

Past Guest - IAP

Past Guest fares allow your guests, who have previously sailed on Carnival, to select the cabin of their choice, and they will also be eligible (subject to availability) for a free upgrade of up to 2 categories within their room category (eg inside to inside, balcony to balcony)

Who do I call if I need assistance with completing my booking?

The Elite Services team is available 24/7 on 13 31 94 if you need any assistance.

How do AUD fares compare to USD fares?

The AUD fares offered are on par with equivalent USD fares, and are calculated on a daily currency conversion.

The exchange rate is secured as soon as your option is created, unless the booking cancels, or you make a change to your booking (such as choosing a different departure date, or cabin category) which results in a the booking being repriced.

Can I book Carnival international cruises in POLAR ONLINE?

No. Carnival International cruises are not available in Polar Online. As a result Cruise Sale Weeks and Select Sailings are not available for international bookings.

To access the international cruise booking system, click on the International Cruises link on the GoCCL.com.au website. You can also contact the Elite Services team on 13 31 94.

How do I register our travel agency to book Carnival International cruises?

The Owner/Manager of the travel agency will need to register at <https://www.goccl.com/en/Registration.aspx>

Once the information is verified by our team your account will be set up.

Each consultant that would like to be set up under the agency can then complete the same form for approval by the Owner/Manager.

What are the payment methods available?

International Carnival cruises are presented as gross fares and can be paid with a customer or agency credit/debit card including VISA, MASTERCARD and AMEX.

We are pleased to provide credit/debit card payment facilities with no credit card surcharge.

Commissions are automatically paid via Bottomline Technologies. For more detailed information on commissions, please refer to the international cruise FAQs on Goccl.com.au

What are the deposit & final payment requirements?

Deposits are based on Carnival Cruises Line USD deposit amounts, are subject to currency fluctuations and can vary from day to day.

The applicable AUD deposit amount will be advised to you at the time of booking.

Please refer to the included deposit and final payment table for detailed information on all itinerary and cruise duration deposit and final payment requirements.

What is the cancellation fee schedule?

Please refer to the included Cancellation Fees table for information on the applicable cancellation fees for all itineraries and cruise durations.

IMPORTANT BOOKING INFORMATION

Key Differences from the Australian Experience

DEPOSIT & PAYMENTS

Generally, all onboard services and purchases made from our website are charged in USD, unless stated otherwise.

Deposit amounts will be presented in \$AUD, based on the converted \$USD deposit amount, and will vary depending on the daily exchange rate used.

The base \$USD deposit amounts are detailed in the table below:

Cruise Duration	\$USD Deposit amount (per person)	Final payment/Deposit Penalty (days prior)
2-3 days	\$100	60 days
4 days	\$150	60 days
5 days	\$150	60 days
6-7 days	\$250	75 days
8-9 days	\$250	75 days
10 days and longer	\$400	90 days
Alaska	\$400	90 days
Europe	\$400	90 days
Transatlantic	\$400	90 days
Panama Canal	\$400	90 days

Rates are effective for sailings from 1st April 2016.

Carnival accepts American Express, VISA, MasterCard for all cruise payments. Deposit, payment and cancellation terms may differ for groups; please call 13 31 94 for terms that will apply to your specific group request.

GRATUITIES

Please note that gratuities for dining and cabin staff are automatically charged to guests' onboard Sail & Sign accounts. The total amount is \$12.00 per guest, per day. The per day breakdown is as follows; Cabin service team - \$3.90 per day, Dining room service team - \$6.10 per day, Alternative services team (galley, entertainment, guest services and other hotel staff members) - \$2.00 per day. For Cruises-To-Nowhere; gratuities of \$12.00 USD or its equivalent in foreign currency, per guest, per day must be prepaid. As a convenience gratuities will be automatically posted to your Sail & Sign account on the second day of your cruise. Our Staff is totally committed to exceed your expectations in every way possible. If you are not satisfied with the service you receive, we encourage you to contact the Guest Services desk while onboard. This will allow us to address your concerns in a timely and appropriate fashion. You may adjust or remove them at any time while onboard. Gratuities will be deemed undisputed unless a request to modify is received prior to disembarking the ship. For beverage purchases, fifteen percent of the bill is automatically added to the Sail & Sign charge. Room Service staff may be tipped as service is rendered.

OPTION PERIODS

Refer to the deposit and final payment requirements. Please also be advised that International bookings' payment due dates and times are based on U.S. EST and there are no grace periods.

CANCELLATIONS AND REFUNDS

Reservations will be held until 30 minutes prior to departure. No refunds will be made in the event of "no shows", unused tickets, lost tickets, interruptions, partially used tickets, cancellations received late or after the start of the cruise, or for Pack & Go program purchases. Carnival strongly recommends the purchase of comprehensive international travel insurance. Cancellation charges for individual bookings will be assessed as listed below. For cancellation charges related to group bookings, partial ship charters or full ship charters refer to your charter contract or group booking agreement for terms and conditions.

Duration	Days to sailing	Amount
2-5 days	61+ days	\$0
	60-46 days	Deposit
	45-30 days	Deposit or 50% fare, whichever is greater
	29-15 days	Deposit or 75% fare, whichever is greater
	<15 days	100%
6-9 Days (Excluding Europe, Alaska Transatlantic, Transpacific & Panama Canal)	76+ days	\$0
	75-56 days	Deposit
	55-30 days	Deposit or 50% fare, whichever is greater
	29-15 days	Deposit or 75% fare, whichever is greater
	<15 days	100%
10 Days Europe, Alaska, Transatlantic, Transpacific & Panama Canal	91+ days	\$0
	90-56 days	Deposit
	55-30 days	Deposit or 50% fare, whichever is greater
	29-15 days	Deposit or 75% fare, whichever is greater
	<15	100%

Rates are effective for sailings from 1st April 2016.

MINOR GUESTS

Standard booking rates apply for minors. Guests under the age of 21 years must travel with a relative or guardian 25 years or older. Exceptions include legally married couples and qualified military personnel. For both exceptions, proof is required. Documentation can be e-mailed to individualsailingsupport@carnival.com. Failure to provide documentation or not conforming to this policy will result in denied boarding and no compensation will be provided. Infants must be at least six months old (12 months for Transatlantic, Hawaii and Transpacific) to be eligible to travel. Please note that adult guests are responsible at all times for the safety and behaviour of their minor guests. When minors (18 and under) are not traveling with a relative, we strongly recommend bringing an original signed letter from the absent parent/legal guardian authorising the minor to travel. This will expedite processing by the Department of Homeland Security. Guests under the age of 21 staying at any hotel in conjunction with Carnival's Fly Aweigh program or vacation packages may be required to be accompanied by a guest 21 years or older in the same room as per each hotel's policy. Permission for minor guests to fly unaccompanied is determined by the airlines as per each airline's rules. Guests should check with their scheduled airline for eligibility. Carnival assumes no responsibility for unaccompanied guests under 21 years of age traveling by air. Carnival's youth programs feature supervised activities for kids and teens ages 2-17. Guests must be 18 or older to visit the onboard casino; teens 12-17 years of age may use Spa Carnival and the fitness centre if accompanied by a parent or guardian. Guests younger than 21 years of age are not permitted to purchase or consume alcohol.

CONTACT/QUESTIONS:

VISIT WWW.GOCCL.COM.AU OR CALL US ON 13 31 94



Australia 13 31 94 • carnival.com.au

Carnival Cruise Line, Carnival Place, 3655 NW 87 Avenue, Miami, Florida 33178-2428

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