

GOCCL NAVIGATOR: CREATING AN FIT BOOKING

Quick Tips for Creating an FIT Booking Using GoCCL Navigator

- 1. Visit GoCCL Navigator:** Log into GoCCL Navigator, www.goccl.com.au, using your Username and password and select Sign In.

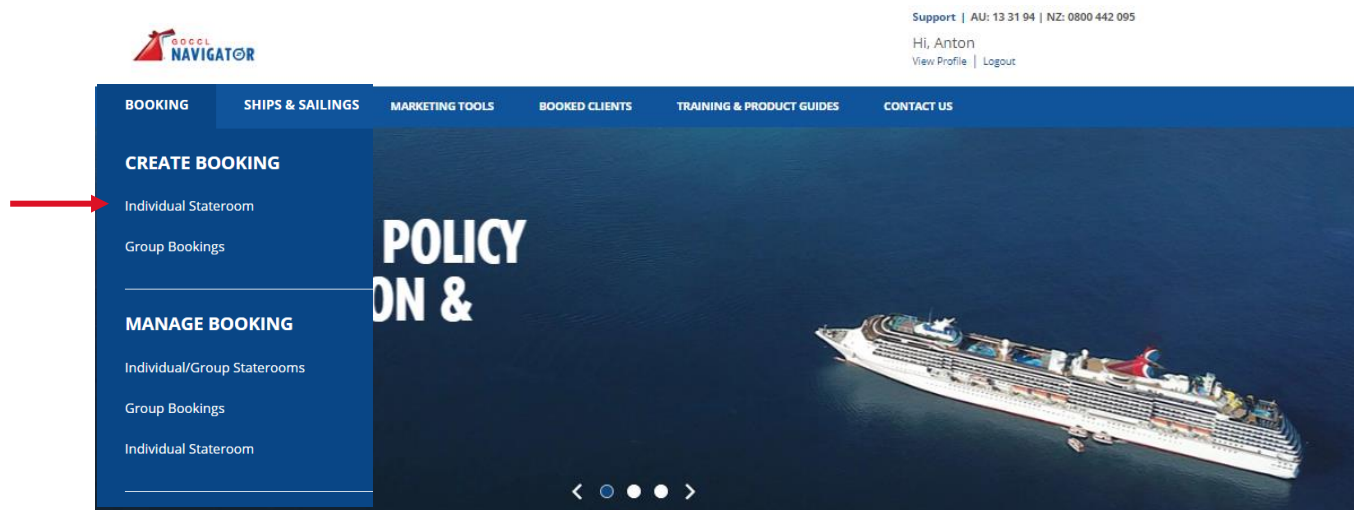


Figure 1: GoCCL Navigator

- 2. Create Booking:** Select Individual Stateroom from the Booking drop down menu (Figure 1).

INDIVIDUAL BOOKING

CREATE INDIVIDUAL BOOKING

Search By

☒ Sailing

☐ Ship & Date

Currency

AUD

Find sailings using the search options below.

DATES

SAIL TO

SHIP
CARNIVAL SPLENDOR +

DEPART FROM

DURATION

GUESTS QUALIFIERS (Optional)

☐ Senior

VIFP Number

VIFP Number



SEARCH SAILINGS ▶

Figure 2: Search By Sailing Page

- 3. Choose Search Type:** Pick Search by Sailing or by Specific Ship & Date [if you know it] (Figure 2a).
- 4. Enter Search Criteria:** Choose from dropdown choices for Date, Sail To, Ship, Depart From and Duration. The default selection will be Australia and South Pacific destinations. When booking in NZD Currency only Australia and South Pacific sailings are available in this currency. North America sailings are only available in AUD Currency (Figure 2b).
- 5. Add Guest Qualifiers:** Select Senior (if guest is over 55) and add or lookup VIFP Number. Special offers, if available, will display when guest's VIFP number is added (Figure 2c).

3a

DATES

JAN 2021 - FEB 2021

SAIL TO

SHIP

CARNIVAL SPIRIT +

DEPART FROM

DURATION

Back

SEARCH RESULTS

FILTERS

APPLY FILTERS

Reset Filters

GUESTS

-

2

+

GUESTS QUALIFIERS

☐ Senior

Q

Q

SAILING DATE RANGE

Start Date

- End Date

APPLY FILTERS

3c

8 AVAILABLE SAILINGS

Sort By: Earliest Departure First

3b

THU JAN 7, 2021

9-DAY PACIFIC ISLANDS >

Dep Port: Sydney, Australia

Ship: Carnival Splendor

CHOOSE SAILING

<div>INTERIOR</div> <div>From</div> <div>\$391</div> <div>AVG</div> <div>P.P.</div>	<div>OCEAN VIEW</div> <div>From</div> <div>\$1,050</div> <div>AVG</div> <div>P.P.</div>	<div>BALCONY</div> <div>From</div> <div>\$1,050</div> <div>AVG</div> <div>P.P.</div>	<div>SUITE</div> <div>From</div> <div>\$1,050</div> <div>AVG</div> <div>P.P.</div>
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SAT JAN 16, 2021

7-DAY PACIFIC ISLANDS >

Dep Port: Sydney, Australia

Ship: Carnival Splendor

CHOOSE SAILING

<div>INTERIOR</div> <div>From</div> <div>\$1,040</div> <div>AVG</div> <div>P.P.</div>	<div>OCEAN VIEW</div> <div>From</div> <div>\$1,040</div> <div>AVG</div> <div>P.P.</div>	<div>BALCONY</div> <div>From</div> <div>\$1,040</div> <div>AVG</div> <div>P.P.</div>	<div>SUITE</div> <div>From</div> <div>\$1,040</div> <div>AVG</div> <div>P.P.</div>
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SAT JAN 23, 2021

4-DAY TASMANIA >

Dep Port: Sydney, Australia

Ship: Carnival Splendor

CHOOSE SAILING

<div>INTERIOR</div> <div>From</div> <div>\$790</div> <div>AVG</div> <div>P.P.</div>	<div>OCEAN VIEW</div> <div>From</div> <div>\$990</div> <div>AVG</div> <div>P.P.</div>	<div>BALCONY</div> <div>From</div> <div>\$291</div> <div>AVG</div> <div>P.P.</div>	<div>SUITE</div> <div>From</div> <div>\$990</div> <div>AVG</div> <div>P.P.</div>
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WED JAN 27, 2021

Dep Port: Sydney, Australia

CHOOSE SAILING

Figure 3: Search Results Page

6. Choose Sailing: Based on client preferences. Here you can modify your search results with the search bar on the top of the page (Figure 3a). In addition, you can sort available sailings by Departure Date, Length of the cruise/duration and price (Figure 3b). The default is Earliest Departure Date. In addition, we have search filters available on the left hand side of the screen (Figure 3c). Here you can add guest/remove guest, add/remove guest qualifiers and narrow your search by a specific sailing date range (for example a particular week in February). Select apply filters to update your search results when a new filter is added.

7 DAY

PACIFIC ISLANDS >
CARNIVAL SPLENDOR >
SAT JAN 16, 2021 - SAT JAN 23, 2021
From Sydney, Australia

RATE CODE

CATEGORY

STATEROOM

GUEST INFO

Back

SELECT RATE CODE

COMPARE 0 OF 3

STATEROOM 1
OCEAN VIEW

FILTERS

APPLY FILTERS

Reset Filters

GUESTS

-

2

+

GUEST QUALIFIERS

VIFP Number

VIFP Number

APPLY FILTERS

7 AVAILABLE RATE CODES

All prices in AUD

FUN SELECT

See Details

RATE CODE

KAT UPGRADES MAY APPLY

Compare Rates

UPPER / LOWER	INTERIOR	OCEAN VIEW	BALCONY	SUITE
From \$1,640 AVG P.P.	From \$1,740 AVG P.P.	From \$1,940 AVG P.P. Selected	From \$2,140 AVG P.P.	From \$2,340 AVG P.P.

FUN SELECT

See Details

RATE CODE

KNS UPGRADES MAY APPLY

Compare Rates

UPPER / LOWER	INTERIOR	OCEAN VIEW	BALCONY	SUITE
From \$1,640 AVG P.P.	From \$1,740 AVG P.P.	From \$1,940 AVG P.P.	From \$2,140 AVG P.P.	From \$2,340 AVG P.P.

CHOICE FARE W/ NON REF OBC
50AUD PP

See Details

RATE CODE

K11 NO UPGRADES APPLY /OB
CREDIT MAY APPLY

Compare Rates

CONTINUE

Figure 4: Rate Code Page

COMPARE RATE CODES 2 GUEST(S) ×

All prices in AUD

UPPER / LOWER From \$1,440 AVG P.P.			
CATEGORY	<div>FUN SELECT</div> <div>RATE CODE: KAT</div> <div>UPGRADES MAY APPLY</div>	<div>FUN SELECT</div> <div>RATE CODE: KNS</div> <div>UPGRADES MAY APPLY</div>	<div>CHOICE FARE W/ NON REF OBC 50AUD PP</div> <div>RATE CODE: K11</div> <div>NO UPGRADES APPLY /OB CREDIT MAY APPLY</div>
	AVG P.P.	AVG P.P.	AVG P.P.
1A UPPER / LOWER	\$1,640 Select	\$1,640 Select	\$1,440 Select

INTERIOR From \$1,540 AVG P.P.

OCEAN VIEW From \$1,740 AVG P.P.

BALCONY From \$1,940 AVG P.P.

SUITE From \$2,140 AVG P.P.

Figure 5: Compare Rate Code Page

7. Select Rate Code: Under each rate code you will see the lead rate by stateroom type (Figure 4). You can compare up to three rate codes (Figure 5).

Updated: 15 April 2020

7 DAY PACIFIC ISLANDS >
CARNIVAL SPLENDOR >
SAT JAN 16, 2021 - SAT JAN 23, 2021
From Sydney, Australia

RATE CODE CATEGORY STATEROOM GUEST INFO CURRENT SELECTION

Back
SELECT CATEGORY

STATEROOM 1
OCEAN VIEW

GUESTS
2

RATE OFFER
FUN SELECT | KAT Edit

☐ Upper / Lower From \$1,640 AVG P.P.
☐ Interior From \$1,740 AVG P.P.
☒ Ocean View From \$1,940 AVG P.P.
☐ Balcony From \$2,140 AVG P.P.
☐ Suite From \$2,340 AVG P.P.

CATEGORY	STATEROOM TYPE	AVERAGE PER PERSON
6K	OCEAN VIEW Scenic Ocean View AVAILABLE ON DECK(S): • Lido	Select \$2,264 AVG P.P. Quick Quote
6J	OCEAN VIEW Scenic Ocean View AVAILABLE ON DECK(S): • Lido	Select \$2,201 AVG P.P. Quick Quote
6C	OCEAN VIEW AVAILABLE ON DECK(S):	Select \$1,967 AVG P.P.

All prices in AUD

Figure 6: Select Stateroom Type Page

8. Select Stateroom Type: You can switch between each stateroom type to view detail and pricing (Figure 6).

QUICK QUOTE

☒ AGENT VIEW
☐ GUEST VIEW

All prices in AUD

7-DAY PACIFIC ISLANDS SAT JAN 16, 2021 - SAT JAN 23, 2021 From Sydney, Australia KAT FUN SELECT Upgrades May Apply	SHIP CARNIVAL SPLENDOR	STATEROOM OCEAN VIEW (6K) SCENIC OCEAN VIEW
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PRICING DETAILS

CHARGES	GUEST 1	GUEST 2	TOTAL
CRUISE RATE	\$ 1,949.00	\$ 1,949.00	\$ 3,898.00
NON-COMM CRUISE AMOUNT	\$ 175.00	\$ 175.00	\$ 350.00
TAXES, FEES & PORT EXPENSES ⓘ	\$ 140.00	\$ 140.00	\$ 280.00
Total			\$ 4,528.00

All prices in AUD

Figure 7: Quick Quote Page

9. Send Quick Quote (Optional): Under Average Price per Person, choose Quick Quote to email your guests a personalised quote with pricing and itinerary details.

Updated: 15 April 2020

If GST is applicable for the booking, it will be displayed on the Agent View of the quick quote under total commission (Figure 7).

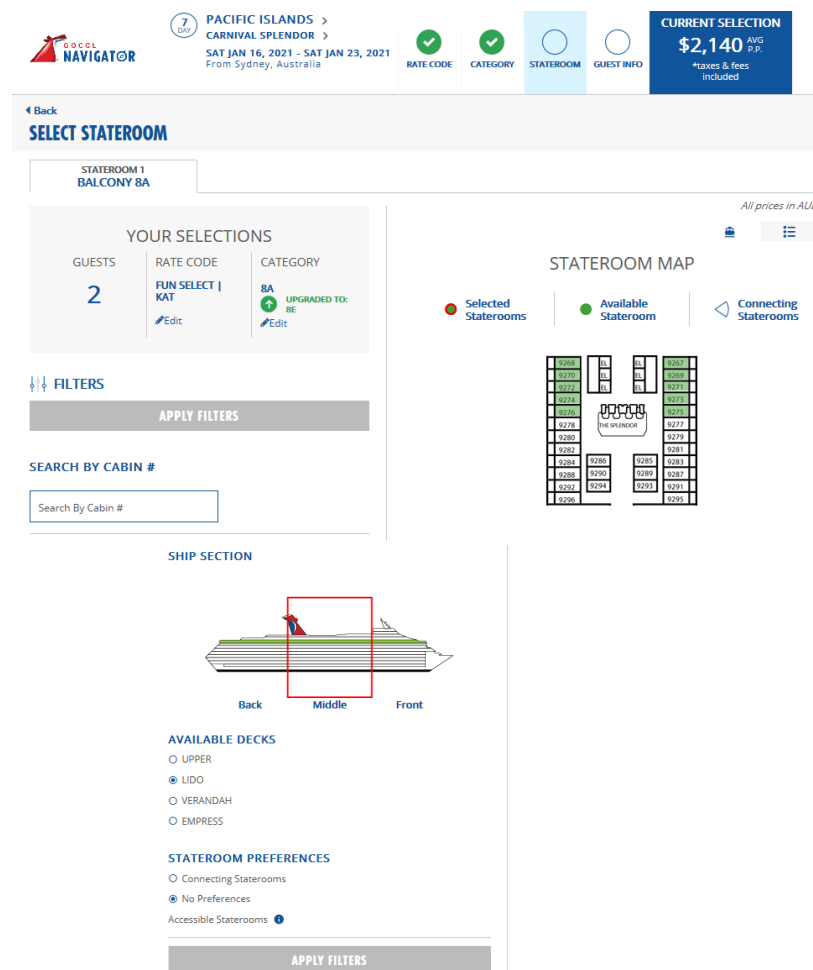


Figure 8: Select Stateroom Page – Stateroom Map

10. **Select Stateroom:** Choose stateroom using the stateroom map or stateroom list. You can see up to 20 cabins at one time for each view.
 - a. *Stateroom Map:* you can see staterooms by a section of the ship, and view connecting staterooms available. Hover over a stateroom on the map to see the stateroom number, description and number of guests the cabin holds (Figure 8).

7 DAY PACIFIC ISLANDS > CARNIVAL SPLENDOR > SAT JAN 16, 2021 - SAT JAN 23, 2021 From Sydney, Australia

RATE CODE CATEGORY STATEROOM GUEST INFO

CURRENT SELECTION \$2,140 AVG P.P. *taxes & fees included

Back SELECT STATEROOM

STATEROOM 1 BALCONY 8A

YOUR SELECTIONS

GUESTS 2

RATE CODE FUN SELECT | KAT Edit

CATEGORY 8A UPGRADED TO: 8E Edit

STATEROOM LIST

9267 8E Balcony

9268 8E Balcony

9269 8E Balcony

9270 8E Balcony

9271 8E Balcony

Filters APPLY FILTERS

SEARCH BY CABIN #

Search By Cabin #

All prices in AUD

Figure 9: Select Stateroom Page – Stateroom List

b. *Stateroom List*: if you prefer a list view versus a map (Figure 9).

7 DAY PACIFIC ISLANDS > CARNIVAL SPLENDOR > SAT JAN 16, 2021 - SAT JAN 23, 2021 From Sydney, Australia

RATE CODE CATEGORY STATEROOM GUEST INFO

CURRENT SELECTION \$2,140 AVG P.P. *taxes & fees included

Back GUEST INFORMATION

8A - STATEROOM 1 - 9267 2 GUESTS

STATEROOM 9267

PRIMARY GUEST

Please enter the guest information below. All the fields are required unless indicated as optional.

VIFP Number VIFP Number

Title: Select Title

First Name: Last Name:


Date Of Birth: Month Day Year

CONTINUE TO NEXT GUEST

All prices in AUD

Figure 10: Guest Information Page

11. **Add Guest Information:** Complete guest details and VIFP number, if applicable (Figure 10).



7 DAY

PACIFIC ISLANDS >
CARNIVAL SPLENDOR >
SAT JAN 16, 2021 - SAT JAN 23, 2021
From Sydney, Australia

TOTAL
\$4,280.00

Back

REVIEW AND BOOK

Review the guest and pricing information

8A - STATEROOM 1 - 9267
2 GUEST

All prices in AUD

\$2,000 AWG P.P.

FUN SELECT (KAT)

BALCONY (8A UPGRADE TO 8E)

STATEROOM #9267

GUEST INFORMATION

GUEST	TITLE	FIRST NAME	LAST NAME	COUNTRY	DATE OF BIRTH	AGE	CONTACT #	VIFP #
1	Mrs.	Test	Test	Australia	July 17, 1980	40 years		
2	Mrs.	test	test	Australia	July 19, 1974	46 years		

PRICING DETAILS

All prices in AUD

CHARGES	GUEST 1	GUEST 2	TOTAL
CRUISE RATE	\$ 2,000.00	\$ 2,000.00	\$ 4,000.00
TAXES, FEES & PORT EXPENSES	\$ 140.00	\$ 140.00	\$ 280.00
GUEST SUBTOTAL	\$ 2,140.00	\$ 2,140.00	

Total
\$ 4,280.00

DINING REQUEST OPTIONS

Select Your Preferred Confirmed Dining Time
EARLY DINING - 5:30 PM

Select Your Preferred Wait Listed Dining Time
Select Dining Time

Additional reservation numbers
Include reservation numbers for other parties that wish to dine together

RATE CODE DETAILS

FUN SELECT | KAT

- Guest selects stateroom number
- Two category upgrades are automatically assigned at the time of booking and are based on availability in like to like categories only (interior to interior, ocean view to ocean view and balcony to balcony)
- Two category upgrades does not apply to Suites
- Subsequent upgrades in lieu of price protection will no longer be offered

TRAVEL AGENT PRICE BREAKDOWN

All prices in AUD

FARE INFORMATION

CRUISE RATE	\$ 3,650.00
NON-COMM CRUISE AMOUNT	\$ 350.00
TAXES, FEES & PORT EXPENSES	\$ 280.00
GROSS AMOUNT	\$ 4,280.00
NET AMOUNT	\$ 3,732.50

PAYMENT SCHEDULE

DEPOSIT	\$ 500.00
Due Date	Apr 02, 2020 11:00 PM (AET)
FINAL PAYMENT	\$ 4,280.00
Due Date	Oct 18, 2020 11:59 PM (AET)

TOTAL COMMISSION
\$ 547.50

CONFIRM BOOKING

Yes, I have read and agree to book this cruise subject to Carnival's

☒ Terms and Conditions/Guest Ticket Cruise Contract as well as the Cancellation Policy

MAKE A PAYMENT >
HOLD OPTION (CONFIRM) >

As we continue to improve the GoCCL Navigator experience, you will now be directed to the old Booking Tool experience to view and manage your booking.

Figure 11: Review and Book Page

Updated: 15 April 2020
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12. Review and book: Review final Fare Information and Payment schedule for the booking. In addition, select your dining options such as Early, Late or Your Time dining, and add any bookings you wish to link to the reservation for guest that might be traveling together. Accepting the terms and conditions for the booking and selecting either the Make a Payment button or Hold Option (Confirm) button (Figure 11).

If you wish to receive a booking confirmation, please see the Job aid on Managing FIT Bookings on GoCCL.com.au.